



October 21, 2024

NOTICE REGARDING NEW NHS POLICY REGARDING ELECTRONIC RECORDS

Effective January 1, 2025, Nevada Health Solutions, LLC ("NHS") will no longer be accepting paper records. All records will need to be submitted electronically via NHS' secure FTP site. To request access to this site, please email Dino Granito, manager of Health Information Technology at DGranito@culinaryhealthfund.org no later than December 1st, 2024.

Please note that on and after January 1, 2025, if NHS receives paper records in support of a first level appeal or retrospective request, the appeal or request will be denied.

We appreciate your compliance with this new policy.

Respectfully submitted,

Nevada Health Solutions, LLC